Cybersource Release Notes

October 21, 2022

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Release: 10/21/2022

Version: 1

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General Information

These release notes cover all releases to the production server for the week ending October 21, 2022.

Announcements

⚠️ **Warning:** Passing six-digit BINs can result in no match being generated when there are multiple possible matches. We recommend that you update your systems to pass eight-digit BINs as soon as possible.

New Status Page

Cybersource now has a status page that you can subscribe to and that will keep you informed of issues or service interruptions. For more information on the status page and how to use it, read the support article here.

Partner Risk Controls support for BIN classification

At this time, Partner Risk Controls only support BIN classification on network tokens for Visa, Mastercard, and Discover cards. All other types of card transactions will continue to follow these rules:

- All network token transactions are treated as domestic transactions.

- All network tokens default to the domestic credit card type.

- No validation occurs on wallet load funding if an international network token is processed.

- No blocking is possible for debit or prepaid transactions because all network tokens are treated as the credit card type.

- Network tokens without BIN classification have no effect on the electronic commerce indicator (ECI) classification function.

Customers will be notified when the BIN Lookup Service recognizes network tokens for the other cards.

Features Introduced This Week

- [RM-15680] Payer Authentication Summary report entities are now grouped by card type and network type.

- [RM-15919] Custom Rules and Profiles pages now have a label to support situations where step-up for Strong Customer Authentication is requested.

- [RM-15930] The Case Management Display now shows IndiTex as a risk model where applicable.

- [RM-16013] Case Search now displays whether a rule was run before or after authorization.

- [RM-16013] Case Search now has an order modification to support situations where no exemptions apply under Payment Services Directive 2, and where step-up for Strong Customer Authentication is requested.

- [RM-16284] Merchants can now correct payment information when using the New Authorization/New Order follow-on action.

- [RM-16617] QUOD fields are now available in Decision Manager Detail Reports.

- [RM-16990] EMV-enabled merchants can now perform standalone credits using BBPOS readers in the Virtual Terminal in card present mode.

- [RM-17074] The Streamline2 processor is now added to the new boarding flow.

- [RM-17938] For Payment Batch Detail reports, Exception Detail reports, Transaction Request reports, and custom reports, data from October 1, 2022, onwards will use the redenominated Sierra Leone leone (ISO 4217 currency codes SLE/925). Data before October 1, 2022, will continue to use the original Sierra Leone leone (currency codes SLL/694).

- [RM-18104] The Virtual Terminal and Business Center reports now support both the redenominated Sierra Leone leone (ISO 4217 currency codes SLE/925) and the original Sierra Leone leone (currency codes SLL/694).

- [RM-18283] Payer Authentication Validation transactions now show a status reason reply field to indicate why a transaction failed.

- [RM-18283] Rule Builder now supports outage indicators for downstream Strong Customer Authentication services.

Fixed Issues

- [RM-15023] On the Custom Rules and Profiles pages, the authentication option only appears in the Action drop-down if the merchant is enabled for payer authentication.

- [RM-17296] In Fraud Management Essentials, all date/time elements are now displayed in the proper time zone, as expected.