Cybersource Release Notes

November 4, 2022





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Version: 1

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General Information

These release notes cover all releases to the production server for the week ending November 4, 2022.

Announcements

Warning: Passing six-digit BINs can result in no match being generated when there are multiple possible matches. We recommend that you update your systems to pass eight-digit BINs as soon as possible.

Business Center Multifactor Authentication

As part of Cybersource's ongoing commitment to security, the Business Center now supports multifactor authentication. You may be required to verify your identify through a one-time PIN sent by email or SMS. After the PIN is verified, you are logged in to your account.

(!) Important: To prevent login disruptions, update your phone number and email address in your account.

New Status Page

Cybersource now has a status page that you can subscribe to and that will keep you informed of issues or service interruptions. For more information on the status page and how to use it, read the support article here.

Partner Risk Controls support for BIN classification

At this time, Partner Risk Controls only support BIN classification on network tokens for Visa, Mastercard, and Discover cards. All other types of card transactions will continue to follow these rules:

- All network token transactions are treated as domestic transactions.
- All network tokens default to the domestic credit card type.
- No validation occurs on wallet load funding if an international network token is processed.
- No blocking is possible for debit or prepaid transactions because all network tokens are treated as the credit card type.

• Network tokens without BIN classification have no effect on the electronic commerce indicator (ECI) classification function.

Customers will be notified when the BIN Lookup Service recognizes network tokens for the other cards.

Features Introduced This Week

- [RM-17733] Acquirers can now select the least-cost routing flag for EFTPOS merchants through the Business Center.
- [RM-17884] Business Center logins now include multifactor authentication.
- [RM-17923] The Payment Insights feature is now available by default for all merchants, to help comply with Visa's System Integrity Fee mandate. A new merchant configuration field is available for merchants who want to disable Payment Insights.
- [RM-18408] The following fields now appear in the Transaction Details page and in receipts: user_po, duty_amount, tax_indicator, merchant_descriptor_contact.
- [RM-18524] The following gateways have been onboarded to Visa Platform Connect: Scotia Bank, Azul Bank, Wpay Ltd., Till Payments, Payzli, and CBA DXC.

Fixed Issues

- [RM-16333] The Business Center no longer generates an error when deleting report subscriptions with more than one space in the subscription name.
- [RM-17713] Payer Authentication transactions for Sudanese merchants no longer fail.