

Cybersource Release Notes

February 17, 2023



Cybersource Contact Information

For general information about our company, products, and services, go to <http://www.cybersource.com>

For sales questions about any Cybersource Service, email sales@cybersource.com or call 650-432-7350 or 888-330-2300 (toll free in the United States).

For support information about any Cybersource Service, visit the Support Center: <http://www.cybersource.com/support>.

Copyright

© 2023. Cybersource Corporation. All rights reserved.

Cybersource Corporation (Cybersource) furnishes this document and the software described in this document under the applicable agreement between the reader of this document (You) and Cybersource (Agreement). You may use this document and/or software only in accordance with the terms of the Agreement. Except as expressly set forth in the Agreement, the information contained in this document is subject to change without notice and therefore should not be interpreted in any way as a guarantee or warranty by Cybersource. Cybersource assumes no responsibility or liability for any errors that may appear in this document. The copyrighted software that accompanies this document is licensed to You for use only in strict accordance with the Agreement. You should read the Agreement carefully before using the software. Except as permitted by the Agreement, You may not reproduce any part of this document, store this document in a retrieval system, or transmit this document, in any form or by any means, electronic, mechanical, recording, or otherwise, without the prior written consent of Cybersource.

Restricted Rights Legends

For Government or defense agencies: Use, duplication, or disclosure by the Government or defense agencies is subject to restrictions as set forth the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 and in similar clauses in the FAR and NASA FAR Supplement.

For civilian agencies: Use, reproduction, or disclosure is subject to restrictions set forth in subparagraphs (a) through (d) of the Commercial Computer Software Restricted Rights clause at 52.227-19 and the limitations set forth in Cybersource Corporation's standard commercial agreement for this software. Unpublished rights reserved under the copyright laws of the United States.

Trademarks

Authorize.Net, eCheck.Net, and The Power of Payment are registered trademarks of Cybersource Corporation. Cybersource and Cybersource Decision Manager are trademarks and/or service marks of Cybersource Corporation. Visa, Visa International, Cybersource, the Visa logo, the Cybersource logo, and 3-D Secure are the registered trademarks of Visa International in the United States and other countries. All other trademarks, service marks, registered marks, or registered service marks are the property of their respective owners.

Confidentiality Notice

This document is furnished to you solely in your capacity as a client of Cybersource and as a participant in the Visa payments system.

By accepting this document, you acknowledge that the information contained herein (the Information) is confidential and subject to the confidentiality restrictions contained in Visa's operating regulations and/or other confidentiality agreements, which limit your use of the Information. You agree to keep the Information confidential and not to use the Information for any purpose other than its intended purpose and in your capacity as a customer of Cybersource or as a participant in the Visa payments system. The Information may only be disseminated within your organization on a need-to-know basis to enable your participation in the Visa payments system. Please be advised that the Information may constitute material non-public information under U.S. federal securities laws and that purchasing or selling securities of Visa Inc. while being aware of material non-public information would constitute a violation of applicable U.S. federal securities laws.

Release: 2/17/2023

Version: 1


Contents

- General Information..... 4**
- Announcements..... 5**
- Features Introduced This Week..... 7**
- Fixed Issues.....8**

General Information

These release notes cover all releases to the production server for the week ending February 17, 2023.

Announcements

 **Warning:** Passing six-digit BINs can result in no match being generated when there are multiple possible matches. We recommend that you update your systems to pass eight-digit BINs as soon as possible.

Business Center Multifactor Authentication

As part of Cybersource's ongoing commitment to security, the Business Center now supports multifactor authentication. You may be required to verify your identity through a one-time PIN sent by email or SMS. After the PIN is verified, you are logged in to your account.

 **Important:** To prevent login disruptions, update your phone number and email address in your account.

New Status Page

Cybersource now has a [status page](#) that you can subscribe to and that will keep you informed of issues or service interruptions. For more information on the status page and how to use it, read the support article [here](#).

Partner Risk Controls Support for BIN Classification

At this time, Partner Risk Controls support only BIN classification on network tokens for Visa, Mastercard, and Discover cards. All other types of network token transactions will continue to follow these rules:

- All other network token transactions are treated as domestic transactions.
- All other network tokens default to the domestic credit card type.
- No validation occurs on wallet load funding if an international network token is processed.
- No blocking is possible for debit or prepaid transactions because all network tokens are treated as the credit card type.
- Network tokens without BIN classification have no effect on the electronic commerce indicator (ECI) classification function.

Customers will be notified when the BIN Lookup Service recognizes other network tokens.

Features Introduced This Week

- [RM-18106] The Transaction Details page now supports the new Sierra Leone leone.
- [RM-18944] The issuer BIN country for American Express and JCB is now available for Decision Manager, Fraud Manager Essentials, and Case Management.
- [RM-19321] A new column is added to the Case Details page, which displays the order elements that were added to the negative list when a transaction is marked as suspicious.
- [RM-19927] Rule Builder now allows comparison of customer first names with other name fields such as the last name or first name on the shipping address.

Fixed Issues

- [RM-19270] Previously blocked card scheme enablement for 3-D Secure 2 is now unblocked.
- [RM-19804] Decision Manager no longer selects the wrong profile for rules with auxiliary fields when the number of auxiliary fields exceeds the caching threshold.
- [RM-20108] Information added through the Account Information and Alert Preferences pages is now available elsewhere in the Business Center and through the Organization Management Service API.
- [RM-20125] Merchants can now delete network tokens associated with Token Management Service tokens.