Cybersource Release Notes

March 10, 2023

Cybersource Contact Information

For general information about our company, products, and services, go to http://www.cybersource.com

For sales questions about any Cybersource Service, email sales@cybersource.com or call 650-432-7350 or 888-330-2300 (toll free in the United States).

For support information about any Cybersource Service, visit the Support Center: http://www.cybersource.com/support.

Release: 3/10/2023

Version: 2

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General Information

These release notes cover all releases to the production server for the week ending March 10, 2023.

Announcements

> ⚠️**Warning:** Passing six-digit BINs can result in no match being generated when there are multiple possible matches. We recommend that you update your systems to pass eight-digit BINs as soon as possible.

Business Center Multifactor Authentication

As part of Cybersource's ongoing commitment to security, the Business Center now supports multifactor authentication. You may be required to verify your identity through a one-time PIN sent by email or SMS. After the PIN is verified, you are logged in to your account.

> 🛈**Important:** To prevent login disruptions, update your phone number and email address in your account.

New Status Page

Cybersource now has a status page that you can subscribe to and that will keep you informed of issues or service interruptions. For more information on the status page and how to use it, read the support article here.

Partner Risk Controls Support for BIN Classification

At this time, Partner Risk Controls support only BIN classification on network tokens for Visa, Mastercard, and Discover cards. All other types of network token transactions will continue to follow these rules:

- All other network token transactions are treated as domestic transactions.

- All other network tokens default to the domestic credit card type.

- No validation occurs on wallet load funding if an international network token is processed.

- No blocking is possible for debit or prepaid transactions because all network tokens are treated as the credit card type.

- Network tokens without BIN classification have no effect on the electronic commerce indicator (ECI) classification function.

Customers will be notified when the BIN Lookup Service recognizes other network tokens.

Features Introduced This Week

- [RM-17390] The Advanced Search drop-down menu now includes a Commerce Indicator field.

- [RM-17390] The E-commerce Indicator field on the Transaction Search Details page is now renamed to "Commerce Indicator."

- [RM-17986] The "Connection Method" search filter in the Transaction Management search results, export, and details page is renamed to "Client Application". Users can now search for transactions originating through the "Invoicing" and "Pay By Link" options.

- [RM-18129] Merchants can now generate reports based on connection method, including "Invoicing" and "Pay By Link."

- [RM-19506] The Payer Authentication Analytics page now shows details such as 3-D Secure version, ECI, card type, error codes, whether the transactions were frictionless, and challenge failures.

- [RM-20088] HBOS now supports Merchant-Initiated Transactions (MITs) for all merchants. No merchant on HBOS may opt out of MIT processing after this release.

Fixed Issues

- [RM-17390] Downloaded reports from the Transaction Search page now includes the "Instrument Identifier" column in all cases.

- [RM-19199] In Transaction Search Details, the grid table blocks the filter when a filter is added to the panel. The filter is retained if the user navigates to the Transaction Details page and then back to Transaction Search Details. If the user clicks on "Reset Search," the grid table is also reset.

- [RM-19891] The Decision Manager Groups page has improved performance when handling hierarchies with more than one million merchants.

- [RM-20090] Webhook clients now receive retry events as expected.

- [RM-20173] The Merchant Auxiliary Fields link and side panel display properly when merchants send auxiliary fields with commas.

- [RM-20329] The Rule Builder no longer displays offer fields.

- [RM-20604] Unauthorized card responses are now listed as declined in the REST API.