

Cybersource Release Notes

May 5, 2023



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Release: 5/5/2023

Version: 1

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General Information

These release notes cover all releases to the production server for the week ending May 5, 2023.

Announcements



Important: Passing six-digit BINs can result in no match being generated when there are multiple possible matches. We recommend that you update your systems to pass eight-digit BINs as soon as possible.

New Status Page

Cybersource now has a [status page](#) that you can subscribe to and that will keep you informed of issues or service interruptions. For more information on the status page and how to use it, including translation options, read the support article [here](#).

Features Introduced This Week

- [RM-19852] On the Case Details page, the Marking Notes field now accepts up to 4096 characters.
- [RM-20252] Payment Orchestration can now identify 3-D Secure transaction failures and allows the merchant to retry failed or declined transactions without 3D-Secure credentials.
- [RM-20252] Payment Orchestration can now identify network token failures and allows the merchant to retry failed or declined transactions using the original PAN and processor.
- [RM-20538] A new Merchant Tier configuration field, based on the merchant category code, is now populated in F47 Tag EFC, positions 6-8.
- [RM-21229] New currencies are added to Affin Bank and Bank of New Zealand.

Fixed Issues

- [RM-20868] When selecting a merchant on the Transaction Management page, the **merchantId** filter is hidden in the search result grid.