

Cybersource Release Notes

May 12, 2023



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Release: 5/12/2023

Version: 1

Contents

- General Information..... 4**
- Announcements..... 5**
- Features Introduced This Week..... 6**
- Fixed Issues..... 7**

General Information

These release notes cover all releases to the production server for the week ending May 12, 2023.

Announcements



Important: Passing six-digit BINs can result in no match being generated when there are multiple possible matches. We recommend that you update your systems to pass eight-digit BINs as soon as possible.

New Status Page

Cybersource now has a [status page](#) that you can subscribe to and that will keep you informed of issues or service interruptions. For more information on the status page and how to use it, including translation options, read the support article [here](#).

Features Introduced This Week

- [RM-16240] PPRO transactions now show the correct REST status and reason in Transaction Search.
- [RM-18849] For Recurring Billing, subscriptions are in the CREATED state when the first payment has timed out and the payment is awaiting reconciliation.
- [RM-18849] Recurring Billing API calls with multiple field-level errors now include all errors in the response. When users create subscriptions or plans in the Business Center, all errors are displayed as applicable.
- [RM-18849] The Subscriptions tab is removed from the Token Details page. The Create Subscription button is replaced with a Manage Subscriptions button that navigates to the Subscriptions dashboard.
- [RM-19844] New fields are available in the Transaction Request Report: Metis ID, Metis Decision, Info Codes, Response Insight Category, Response Insight Category Codes, and Network Card Type.
- [RM-20703] To comply with a Brazilian mandate, issuer responses for declines are sent to merchants.
- [RM-20714] A new Token Management Service report, the Network Token Lifecycle Management Report, provides details about the lifecycle of a token.
- [RM-20885] Token Management Service tokenization for customer-initiated transactions (with or without 3-D Secure) and merchant-initiated transactions are now available on the Rede gateway so that Rede merchants can use network tokens.
- [RM-21808] Unified Checkout and Pay By Link are now available on the Business Center's Portfolio Management pages.
- [RM-21858] Portfolio users can now create Virtual Terminal templates with a default payment configuration and apply those templates to merchants.

Fixed Issues

No customer-facing fixes were released this week.