

Cybersource Release Notes

April 16, 2021



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Release: 4/16/2021

Version: 1

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General Information

These release notes cover all releases to the production server for the week ending April 16, 2021.

Announcements

New Response Field for Secure Acceptance

Cybersource added a new response field, **payment_account_reference**, to Secure Acceptance in both the Hosted Checkout and Checkout API integrations.

To avoid impact:

- Parse the response data according to the names of the fields instead of their order in the response. For more information on parsing response fields, see the *Secure Acceptance Checkout API Integration Guide* or *Secure Acceptance Hosted Checkout Integration Guide* for your scripting language.
- The signature that you generate must be the same value that is included in the signature response field.
- Your error handler should use the decision field to determine the transaction result if it receives a reason code that it does not recognize.
- If your implementation expects static response fields, build the signature string dynamically instead, as specified in the *Secure Acceptance Checkout API Integration Guide* or *Secure Acceptance Hosted Checkout Integration Guide* and the sample code.

The Secure Acceptance integration guides and the sample code documentation are at this location:

<https://www.cybersource.com/en-us/support/technical-documentation/apis-and-integration.html#SecureAcceptance>

Contact your customer support, technical account manager, or account manager for more details.

Cybersource through VisaNet Rebranding

The Cybersource through VisaNet product is now called *Visa Platform Connect*.

Features Introduced This Week

- [RM-8101] Merchants using the Decision Manager pause/resume feature can view abandoned transaction details on the Case Management Details screen.
- [RM-8757] Acquirers that signed up for tokenization through the acquirer implementation questionnaire can now enable Apple Pay, Samsung Pay, and Android Pay for their merchants.
- [RM-9244] The product enablement section of the Boarding UI now enforces the product dependency rules and shows appropriate messages to the user when trying to enable products in a way that does not comply with those rules.
- [RM-9345] Payment decline reason codes are now supported on HSBC. Also, HSBC authorizations now support Z1 issuer response codes.
- [RM-9452] When the Token Management Service is enabled or disabled for card-present merchants in the Business Center, tokenization is enabled or disabled on the Payworks gateway.
- [RM-9498] Merchants can now submit credit authorizations on all gateways. Also, merchants can now search and view credit authorizations in the Business Center.
- [RM-9561] The ITMX gateway now supports authorization reversals after voids, and its interchange is optimized.
- [RM-9603] Several enhancements are released for Visa Platform Connect acquirers ABSA, Cooperative Bank Kenya, Ping An Bank, Habib Bank, and SAMA.
- [RM-9629] Merchants can now send both American Express and Discover multiple bills per authorization in the same format as Visa and Mastercard.

Fixed Issues

- [RM-9764] Various issues that caused failures for legacy merchants using the Virtual Terminal settings module have been fixed.