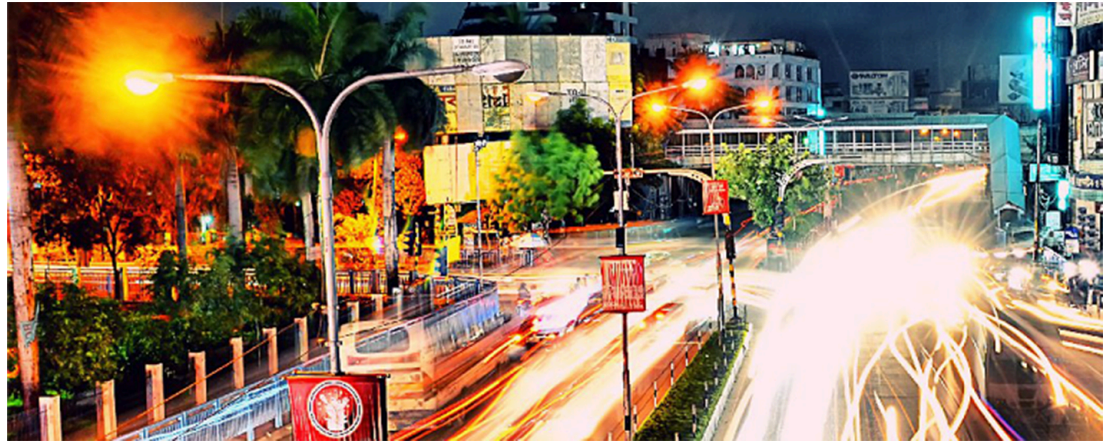


Cybersource Release Notes

September 24, 2021



Cybersource Contact Information

For general information about our company, products, and services, go to <http://www.cybersource.com>

For sales questions about any Cybersource Service, email sales@cybersource.com or call 650-432-7350 or 888-330-2300 (toll free in the United States).

For support information about any Cybersource Service, visit the Support Center: <http://www.cybersource.com/support>.

Copyright

© 2021. Cybersource Corporation. All rights reserved.

Cybersource Corporation (Cybersource) furnishes this document and the software described in this document under the applicable agreement between the reader of this document (You) and Cybersource (Agreement). You may use this document and/or software only in accordance with the terms of the Agreement. Except as expressly set forth in the Agreement, the information contained in this document is subject to change without notice and therefore should not be interpreted in any way as a guarantee or warranty by Cybersource. Cybersource assumes no responsibility or liability for any errors that may appear in this document. The copyrighted software that accompanies this document is licensed to You for use only in strict accordance with the Agreement. You should read the Agreement carefully before using the software. Except as permitted by the Agreement, You may not reproduce any part of this document, store this document in a retrieval system, or transmit this document, in any form or by any means, electronic, mechanical, recording, or otherwise, without the prior written consent of Cybersource.

Restricted Rights Legends

For Government or defense agencies: Use, duplication, or disclosure by the Government or defense agencies is subject to restrictions as set forth the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 and in similar clauses in the FAR and NASA FAR Supplement.

For civilian agencies: Use, reproduction, or disclosure is subject to restrictions set forth in subparagraphs (a) through (d) of the Commercial Computer Software Restricted Rights clause at 52.227-19 and the limitations set forth in Cybersource Corporation's standard commercial agreement for this software. Unpublished rights reserved under the copyright laws of the United States.

Trademarks

Authorize.Net, eCheck.Net, and The Power of Payment are registered trademarks of Cybersource Corporation. Cybersource, Cybersource Payment Manager, Cybersource Risk Manager, Cybersource Decision Manager, and Cybersource Connect are trademarks and/or service marks of Cybersource Corporation. Visa, Visa International, Cybersource, the Visa logo, and the Cybersource logo are the registered trademarks of Visa International in the United States and other countries. All other trademarks, service marks, registered marks, or registered service marks are the property of their respective owners.

Confidentiality Notice

This document is furnished to you solely in your capacity as a client of Cybersource and as a participant in the Visa payments system.

By accepting this document, you acknowledge that the information contained herein (the Information) is confidential and subject to the confidentiality restrictions contained in Visa's operating regulations and/or other confidentiality agreements, which limit your use of the Information. You agree to keep the Information confidential and not to use the Information for any purpose other than its intended purpose and in your capacity as a customer of Cybersource or as a participant in the Visa payments system. The Information may only be disseminated within your organization on a need-to-know basis to enable your participation in the Visa payments system. Please be advised that the Information may constitute material non-public information under U.S. federal securities laws and that purchasing or selling securities of Visa Inc. while being aware of material non-public information would constitute a violation of applicable U.S. federal securities laws.

Release: 9/24/2021

Version: 1

Contents

General Information..... 4

Announcements..... 5

Features Introduced This Week..... 6

Fixed Issues..... 7

General Information

These release notes cover all releases to the production server for the week ending September 24, 2021.

Announcements

Cybersource through VisaNet Rebranding

The Cybersource through VisaNet product is now called *Visa Platform Connect*.

Features Introduced This Week

- [RM-11155] New Fraud Management Essentials (FME) training materials are published to help merchants understand how to use FME to fight fraud.
- [RM-12073] A red banner and error message shows in the Business Center when a user exceeds the maximum number of emails for an invoice.
- [RM-10512] Credit authorization functionality is now enabled for FDI Global merchants.
- [RM-12162] In the Payer Authentication check, a missing field decline message is returned when both the grand total amount and the offer line amount for the order are missing.
- [RM-12034] The following capabilities are added to SAP's Digital Payments Add-On: authorization, pre-authorization, reauthorization, blind credit, and direct capture.
- [RM-11386] New reporting capabilities give Account Takeover Protection users the ability to understand if their rules are firing, including overall percentage as well as which rules, and how often.
- [RM-11626] The APACS processor now supports Diners Club.
- [RM-11155] New Fraud Management Essentials training materials are published to help merchants understand how to use FME to fight fraud.

Fixed Issues

- [RM-12356] During merchant boarding, merchants can now configure the Card Processing product, as expected.
- [RM-12379] The first loading of the Card Processing page no longer shows defaults instead of saved configurations.
- [RM-11833] For reject and review outcomes in the Virtual Terminal, the text response now says "The transaction server processed your request."